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Advantel™ Networks Achieves Avaya Services Delivery Specialist Certification

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SAN JOSE, CALIFORNIA – ADVANTEl™ NETWORKS today announced that it has achieved Services Delivery Specialist (SDS) certification from Avaya, a leading global provider of business communications systems, software and services. This SDS Implementation Specialist and Support Specialist designation means that ADVANTEl™ NETWORKS has demonstrated proficiency in the skills and qualifications needed for expert delivery of the full range of implementation and support services to Avaya customers.

ADVANTEl™ NETWORKS is an Avaya Platinum Business Partner, a leading global provider of business communications applications, software and services. The Advantel™ Networks team has developed the comprehensive skills needed to help today's businesses transform their operations with Internet protocol (IP) telephony and reap the benefits of new Intelligent Communications applications.

"Business Partners like ADVANTEl™ NETWORKS enable customers to be fully confident that they will receive the highest level of service for the care of their communications systems," said Carol Giles Neslund, Vice President, North America Channel Sales, Avaya. "To achieve the SDS designation, ADVANTEl™ NETWORKS exhibited a standing record of success in serving customers, which they have taken to the next level through additional training and access to Avaya Global Services tools and methodologies. It gives us great pleasure to see Advantel™ Networks carry the Avaya SDS designation and know they are serving our customers."

“We are thrilled to be recognized by Avaya for our strong technical depth and proven ability to execute” according to Joe Twohy, Vice President of Services. “Our foundation as a service company and our consistent ability to deliver complete ‘end-to-end’ solutions has only fortified our position with our clients and in the marketplace.”

The Avaya SDS program has four areas of designation, including Implementation Specialist for Authorized Avaya channel partners, Implementation Professional for services-only channel partners, Support Specialist and Integration Expert for Platinum, Gold and Silver-certified Avaya channel partners. Participating channel partners have access to Avaya Global Services methodologies and tools to help them deliver a quality service experience to customer. In addition, they receive a broad range of financial, sales, marketing and support benefits.

About ADVANTEL™ NETWORKS

AdvanTel™ Networks is a premier technology solutions provider; designing, implementing and maintaining powerful converged communication networks for enterprise customers worldwide. From its regional offices across the U.S., AdvanTel™ Networks has been building a reputation as a customer service oriented company since 1984 for SMB to Fortune 100 enterprises. As an Avaya Platinum and Juniper Elite partner, the company’s expert engineers are prepared to help your organization move to the next level with solutions for Security, LAN/Wireless/WAN, VoIP & Traditional voice solutions, Contact Centers, as well as consultation, project management, professional services and managed services. For more information on AdvanTel™ Networks, contact them at 1-800-377-4911 or visit <http://www.advantel.com>.

About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit www.avaya.com.